

## **Louis B. Goodall Memorial Library Policy For Service Animals**

A service animal is defined by state and federal law as a dog that has been individually trained to do work or perform tasks for people with disabilities.

**The Louis B. Goodall Memorial Library welcomes service animals in all areas of our building where the public is permitted.**

Pets and other non-service animals **are not** permitted in our facility. Animals whose sole function is to provide comfort or emotional support do not qualify as service animals.

The work or task a service animal has been trained to provide must be directly related to the person's disability. To determine whether your dog is a service animal, Goodall Library staff may ask you:

- Is the dog a service animal required because of a disability?
- What work or task has the dog been trained to perform?

However, Goodall Library staff **will not** request proof of your disability, or require special documentation about the status of your service animal.

### **Care of your Service Animal**

- You are responsible for the care and supervision of your service animal while visiting the library. Under the Americans with Disabilities Act (ADA), service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work, or a person's disability prevents using these devices

### **Questions or Complaints**

The Louis B. Goodall Memorial Library is committed to providing equal access to all of our public areas of the library. If you have questions about this policy, or feel that you have not been treated fairly, please contact:

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